

**REACH THE HOTLINE BY...**



**PHONE**

**1-866-902-3900**

**WEB SITE**

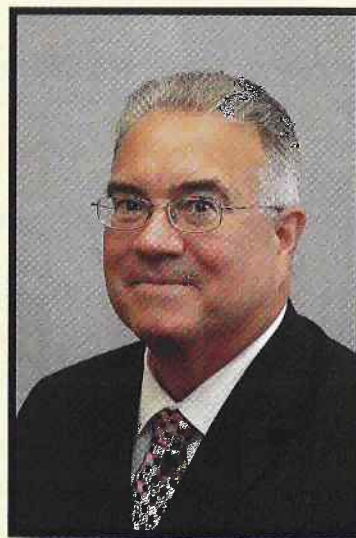
**[www.sao.wa.gov](http://www.sao.wa.gov)**

**MAIL**

**State Auditor's Office  
ATTN: Hotline  
PO Box 40031  
Olympia, WA 98504**

**Our Mission**

The State Auditor's Office independently serves the citizens of Washington by promoting accountability, fiscal integrity and openness in state and local government. Working with these governments and with citizens, we strive to ensure the efficient and effective use of public resources.



WASHINGTON  
**BRIAN SONNTAG**  
STATE AUDITOR

Have you seen  
**Fraud,**  
**Waste,**  
**Abuse,**  
**or Efficiency**  
in state or local government?





### What is the Hotline?

The State Auditor's toll-free hotline provides a way for all Washington citizens and public employees to recommend ways to report government waste, inefficiency and abuse. The hotline also allows citizens and public employees to provide examples of government efficiency and outstanding achievement. Referrals can pertain to state and local government agencies, their contractors and to public employees.

### What does the State Auditor's Office do with referrals?

For each referral from the hotline, the State Auditor's Office:

- Creates a referral number for tracking purposes.
- Conducts an initial review to determine if the referral requires an investigation or an audit.
- If a referral requires further investigation or an audit, the Office:
  - » Investigates assertions or forwards the information to the appropriate audit team.
  - » Issues a report stating the assertion and recommendations for resolving the assertion.
  - » Publishes the report publicly and provides a copy to the affected government agency or agencies.
- All referrals will be tracked from receipt to closure and all will be acknowledged. Some referrals may become audits. Some may lead to a fraud or other type of investigation.

### How will the State Auditor's Office let the public know about the hotline?

- State law requires the Auditor's Office to supply printed information for all government agencies to post in public areas of their offices.
- The law also requires the Auditor's Office to publicize the hotline through print and electronic media.

### How will the State Auditor's Office communicate results of the hotline?

The Office will provide an annual report to the Washington Legislature and the public giving an overview of the Government Efficiency Hotline's investigations and results.

### Are referrals anonymous?

All submissions are anonymous. The identity of the person making the referrals is protected by law until a report is issued, at which time all records are subject to public records laws. People who make hotline referrals may choose to waive their anonymity.



Washington State Auditor's Office  
**Shine the light on government  
waste, fraud and efficiency**

Toll-free hotline

**1-866-902-3900**